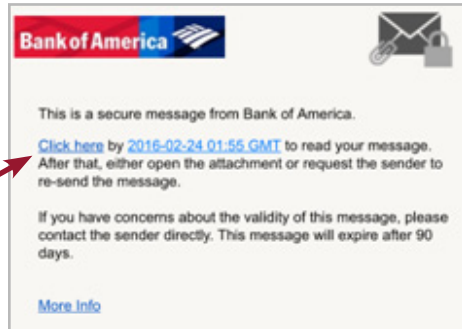# Secure Messaging

Registering with the new secure email service offers a solution that is more compatible with today's technologies while maintaining robust security.

Prerequisite: You **must** register and create an account to utilize secure messaging. To register, you will need to access a secure message that was sent to you.

Registering with Secure Messaging

1. Open a secure message.

2. **Click** to open the secure message.

3. Enter information in each field, and click **Continue**.


Important: If registering a shared email account, inform all authorized users of the credentials entered.

The Question and Answer fields will be required when a user initiates a password reset.

Replying to a Secure Message

1. Click **Reply** or **Reply All** to send a Secure Reply message back to the sender and/or recipients.

   Important: Additional recipients cannot be added to the secure message.
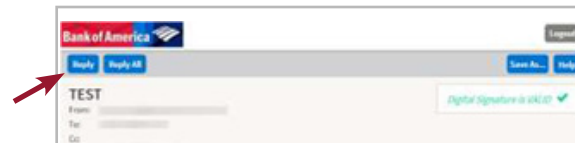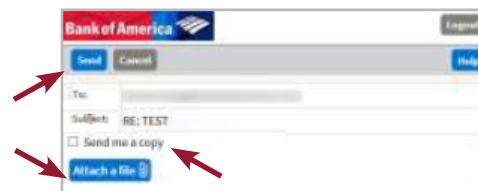

2. Select **Send me a copy** to receive a copy of your reply.

   Important: This option may be blocked based on email application.

3. Click **Attach a File** to include an attachment.

   Important: Attaching a file is not available for Mobile Devices.

4. Once your reply is composed, click **Send**.

Initiating a New Secure Message

To initiate a new secure message to Bank of America, you **must** be registered with the new secure email service.

If you are not registered, open a secure message and complete the steps within *Registering with Secure Messaging*.

1. Once you are registered, go to *https://secmail. bankofamerica.com/compose*.

2. Enter your **Email Address** > click **Continue**.

3. Enter your **Password** > click **Continue**.

4. Compose your message > click **Send**.

5. To compose another secure message, click **New Message**, or click **Logout**.

Support: For Bank of America's Secure Messaging support hours and contact information, please visit *Secure Messaging Information*:

http://securemsg.bankofamerica.com/pe.html